8 CANNING RD KALAMUNDA PH: 9293 3022 113 EDNEY RD HIGH WYCOMBE PH: 9454 4431 32 NEWBURN RD HIGH WYCOMBE PH: 9454 5233 16 MEAD ST KALAMUNDA PH: 6383 8800

STIRK MEDICAL GROUP





DOCTORS

<u>Kalamunda</u>

Dr Kevin Nikellys Dr Richard Albuquerque (Sat) Dr Mike Civil Dr George Ruiz Dr Peter Richardson Dr Janusz Samborski Dr Narelle Kealley Dr David Jones Dr Daniel Stringer (Sat) Dr Ewen McLean Dr Suzanne Bicker Dr Laura Surmon Dr Sam Cogle

<u>Edney Road</u>

Dr Christopher Burgin Dr Belinda Ford Dr Daniel Stringer Dr Hao Yang Dr Sonu Thaker

Newburn Road

Dr Catherine Civil Dr Nancy Burge Dr Sam Cogle Dr Caroline Smith

Mead Street

Dr Richard Albuquerque Dr Mike Civil

CONSULTING HOURS AND APPOINTMENTS

Kalamunda

Monday to Friday 8:00am - 5:30pm Saturday 8:00am - 12:00pm **Edney Road** Monday to Friday 8:00am - 5:00pm

Newburn Road Monday to Friday 8:00am - 5:00pm Mead Street Monday to Friday 8:00am - 5:00pm Wednesday - CLOSED

EMERGENCY PHONE NUMBERS

St John of God Hospital Midland 9462 4000 Ambulance

FEES

Stirk Medical Group is a mixed billing practice. Appointment Fees (which includes Telehealth) are outlined as per the fee table below. Please note that as independent contractors billing is at the discretion of each Doctor.

Bulk Billing for Chronic Disease Management Plans (Care Plan) and Health Assessments (HA) apply across all locations and all Doctors.

Appointment	Private	*Discount Rate	Pension and under 15yrs
Standard Consult	\$85.00	\$65.00	Bulk Billed
Long Consult	\$140.00	\$110.00	Bulk Billed

Accounts are required to be paid in full before leaving the surgery. Please note accounts not paid on the day will incur an additional \$10 fee.

Pensioners and Children under 15yrs are bulk billed. *Excluding Dr Samborski, Dr Kealley, Dr Bicker and Dr Ruiz who charge at the discounted rate.

Medicare Rebates

Your Medicare rebate will be direct debited to your nominated bank account within 24hrs.

DNA Policy (Missed Appointments)

Please notify us of any cancellations within 2hrs of your appointment, Missed or cancelled appointments will incur a fee of \$50.00. If you feel you have extraordinary or emergency circumstances please discuss with your Doctor. Reception staff are unable to make fee decisions on behalf of the Doctors.

STIRK MEDICAL GROUP



NURSES

Kylie Brown Sarah Glover Lorraine McCarthy Bella McKenna Rachel Newton Melissa Polimeni Phylis Shaw Wendy Smith Sharon Teale

PODIATRIST

Dave Clement

RECEPTION

Bernadine Arnold Tracey Beeken Rosie Booth Kristie Clarke Emma Glover Joe Higgins Lynda Johnson Vicki Paton Kelly Sabetta Renee Schwagermann Anne Sward Shannon Williams

ADMINISTRATION

Yvonne Dangerfield Josh Marsland Caroline McKenna Heather Saxby

PRACTICE MANAGER

Karin Tatnell

SERVICES

Bulk Billed immunisations for infants and children Bulk Billed 45-49 yr old Health Assessments for eligible patients Bulk Billed Annual 75+ Health Assessments Minor surgical procedures Immunisations for overseas travel and Yellow Fever vaccines Dedicated Covid Vaccine clinics Diabetic, Asthma and Healthy Heart Checks Contraceptive implants (Implanon or IUD's) Ear Microsuction for wax removal Dedicated Skin Cancer check clinics

Home Visits

If you are a regular patient and can't travel to one of our locations, please discuss with your Doctor or Nurse.

Interpreting Service

Interpreting services are available. Please ask reception staff to arrange an interpreter for your consultation.

Specialist Referrals

You will be required to make an appointment with a Doctor when you need a referral to a specialist. Please note that Medicare will not pay the specialist rebate if you do not have a current referral to a specialist at the time of your appointment.

Telehealth

Telehealth phone appointments are available if you are a regular patient. You must have had face to face appointments within the last 12 months. This service can also be utilised for repeat prescriptions. Appointments can be booked through reception or online via HotDoc., accessed through our website at www.stirkmedicalgroup.com

After Hours

We use an after hours service called Dial-A-Doctor. Please call 1300 030 030 to arrange an after hours urgent appointment or visit www.dial-a-doctor.com.au

Teaching Practice

Our practice is an accredited teaching practice for medical students with the University of Western Australia as well as Doctors in training with the RACGP. If another Doctor or Medical Student is sitting in with your Doctor the reception staff will notify you. If you do not wish them to be present please advise reception staff.

Privacy

Your medical record is a confidential document. It is the policy of this practice to maintain security of personal health information at all times and to ensure this information is only available to authorised personnel.

Feedback

Any feedback or complaints can be sent via letter or email addressed to the Practice Manager. If you feel your complaint needs further investigation, you can contact the Health and Disability Services Complaints Office (HaDSCO) on 08 6551 7600.